

## Privacy Policy

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### Compliance with European Union data protection legislation.

This is set out in this privacy policy.

This privacy statement sets out how we comply with European Union data protection legislation; applicable all our websites. Any changes to these policies will be posted on this page. You can also access this privacy statement from every page by clicking on the appropriate line. We are committed to respecting your privacy. We have structured our websites so that you can access the website home pages without identifying yourself or revealing any personal information. Once you choose to provide us with any information by which you can be identified, then you can be assured that it will be used in accordance with this privacy statement. For your protection, we are registered under the Data Protection Act 1998 and have given all appropriate notifications to the Information Commissioner.

### Collection and Use of Personal Information.

We use the information submitted on this site to handle information requests, deliver products and services, communicate with you about products, bookings, services and promotional offers, update our records and generally maintain your details. We do not otherwise share individual personal information, nor do we collect information about our visitors from other sources.

### Brochure Requests, Enquiry Forms, Contact Us

The information you supply on the Brochure Request, Enquiry Forms and Contact Us pages is primarily used to enable us to send you a copy of the requested brochure, answer your query or to process your enquiry. In order to process your brochure request, enquiry or query we will need to record your personal details. The phone number is collected to enable us to contact you to answer your query, or in the future for marketing and research purposes. The email address may be used by us for marketing purposes if you have checked the box stating that you wish to receive emailed news and information from us. If we wish to use your personal data for a new purpose we offer you the means to consent to this new purpose by means of a check box on the site. We will retain your details only for as long as you wish us to. You can unsubscribe from our email database by clicking on the remove link at the base of each email or by email to [info@conwylodgepark.co.uk](mailto:info@conwylodgepark.co.uk).

What if you think we have incorrect information or you would like a copy of the information we hold about you? You may request details of personal information which we hold about you under the Data Protection Act 1998. We may charge a fee. This fee will not exceed £15. If you would like a copy of the information held on you please write or email to: [info@conwylodgepark.co.uk](mailto:info@conwylodgepark.co.uk).

If you believe that any information we are holding on you is incorrect or incomplete, please email to the above address. We will correct any information, which was found to be incorrect promptly

### Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or improper use or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we have under our control.

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